**IMPORTANT INFORMATION**Please note that none of the treatments I offer are diagnostic nor a substitute for medical treatment. If you have any symptoms of serious illness, you should consult your doctor.

**CANCELLATION POLICY**I have a 24 hour cancellation policy. Please give adequate notice if you need to cancel or postpone your appointment. Late cancellation and failed to attend appointments will be subject to a late cancellation fee.

**COSTS AND PAYMENTS TERMS**

Payment is due at the time of service for each appointment and at time of purchasing gift vouchers.

**PRIVACY AND CONFIDENTIALITY**

We endeavour at all times to respect the privacy and dignity of all our patients and have appropriate procedures and policies in place regarding patient information and data protection. Your treatment and care is confidential and no information shall be passed to a third party without your written consent. Please see our **Privacy Policy**.

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All patients have the right to a chaperone present during any treatment session or consultation.

**REFUNDS**

Services are not refundable.

**MOBILITY**

If you have any mobility problems please notify us in advance so we can ensure you receive help in entering the building